



QuestForm User Guide

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QuestForm is a product of Formability Ltd
For more information see:
<http://www.formability.co.uk>

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1. Introduction

The traditional way to collect information from a large number of people is by using paper-based questionnaires. However, collecting feedback using this method can take a long time, and the quality of answers is not always up to the expected standard because of inaccurate or illegible form completion. The printing, distribution and collection of forms, followed by the generation of statistical results can also be a very time-consuming exercise.

To meet this challenge, QuestForm has been developed as an Internet based information gathering analysis tool. QuestForm eliminates all traditional printing, distribution, collection and analysis costs.

QuestForm is ideal for those who have little time to spare and want to save money. Its simple process enables even those with limited computer experience to benefit from web-based data collection. QuestForm is particularly popular with market researchers and students completing dissertations.

QuestForm is one of the products developed by Formability, an Internet Applicants Developer, responsible for providing Computer Consultancy Services, Data Warehousing, Asset Management, Web and Hand-Held programming, specialising in the development of Hand-Held and Web based applications.

2. Survey Options

When you login you will first see this ‘My Account’ screen:

Account Details

Username	Joe
Organisation	Joes Company
First Name	Joe
Last Name	Smith
Phone	01744739264
Email Address	joe@email.com

[Update Profile](#) [Change Password](#)

Account Started	16/03/2006
Account Expires	16/05/2011
Surveys Remaining	1
Response Limit	50
Responses Remaining	50

[Upgrade Account](#)

Welcome Joe Smith

Updating your account details
Please keep your personal details updated so we can contact you with QuestForm information. To change your details click on the "Update Profile" button.
To upgrade or extend your account simply click on the "Upgrade Account" button and follow the on screen instructions.

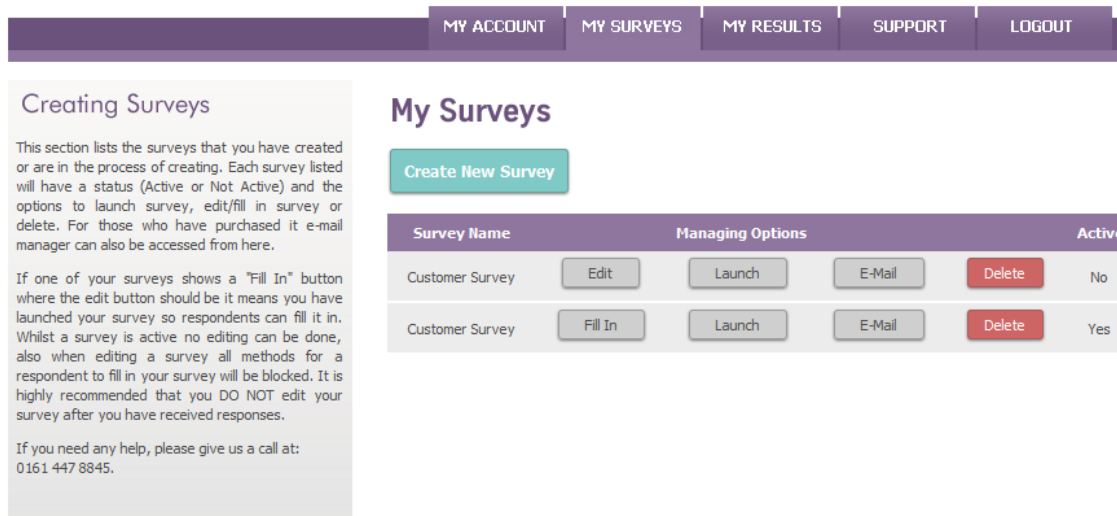
Surveys
Visit here to create and manage all of your surveys in the easiest way possible.

Results
View your results from the recent surveys you have created. You can also download results into Microsoft Excel files.

The ‘My Account’ screen gives an overview of your account. From here you can view and update your profile. You are also able to change your password by clicking the ‘Change Password’ button and filling out the required fields (old and new passwords) in the new window that opens. You also have the option of upgrading your account (see section 6).

2.1 Creating a New Survey and Using Templates

To create a survey click the ‘My Surveys’ tab.



Creating Surveys

This section lists the surveys that you have created or are in the process of creating. Each survey listed will have a status (Active or Not Active) and the options to launch survey, edit/fill in survey or delete. For those who have purchased it e-mail manager can also be accessed from here.

If one of your surveys shows a "Fill In" button where the edit button should be it means you have launched your survey so respondents can fill it in. Whilst a survey is active no editing can be done, also when editing a survey all methods for a respondent to fill in your survey will be blocked. It is highly recommended that you DO NOT edit your survey after you have received responses.

If you need any help, please give us a call at: 0161 447 8845.

My Surveys

Create New Survey

Survey Name	Managing Options				Active
Customer Survey	Edit	Launch	E-Mail	Delete	No
Customer Survey	Fill In	Launch	E-Mail	Delete	Yes

This section lists the surveys that you have created or are in the process of creating. Each survey listed will have a status of ‘Active’ or ‘Not Active’ with the options to launch survey, edit/fill in survey or delete (see section 3). For those who have purchased it, the e-mail manager can also be accessed from here (see section 4).

If you click the ‘Create New Survey’ button another window will open:



Create new survey

To create a new survey type in a name and click the 'Create New Survey' button.

To copy an existing or template survey select it from the dropdown list and click the 'Copy Survey' button.

Survey Name

Create new survey

Or copy existing survey

Survey Name

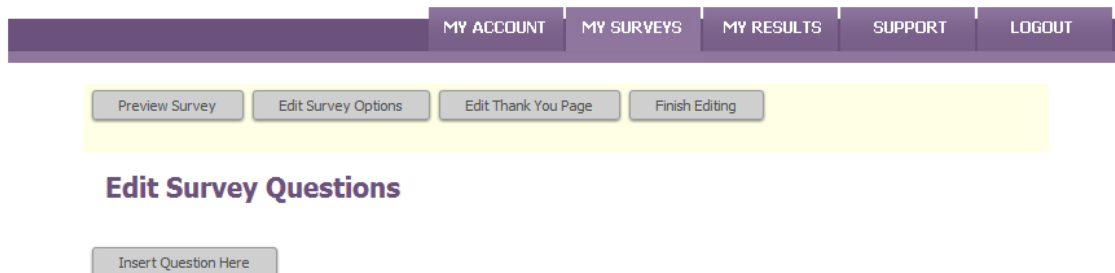
Copy survey

You can enter the name of a survey and click the ‘Create New Survey’ button to create a completely new survey. Alternatively, you can use the drop down menu to select a survey template (or one that you may have previously created) and copy it (clicking on the ‘Copy Survey’ button).

You can view the QuestForm templates by copying them (one at a time) to your survey list and then clicking ‘Edit’. If you do not wish to use the template, simply click ‘Delete’ to delete it from your account.

When you have named (or copied) your new survey it will appear in your ‘My Surveys’ section. Click on ‘Edit’ to begin to build your survey.

Your first page will look like this (if you are beginning a completely new survey):



The first thing you should do is to go to ‘Edit Survey Options’. This will open up a new window in which you can set up your survey details. (Sections 2.2 – 2.5)

This is the ‘Edit Survey Options’ page:

Edit Survey Details for New Survey

Banner for Survey

Current Banner:

Upload Image:

Survey Details

Survey Name:

Show progress bar at the top of each page: Yes No

URL re-direct when survey finished:
Leave blank to go to default thank you page.

Number of Language Alts:

Limit to one response per IP Address: Yes No

Background colour for the survey:

2.2 Inserting a Banner

You can upload your own banner to appear across the top of the page on your survey. This is the first option on the ‘Edit Survey Options’ page (see above). You need to click the ‘Browse’ button to the right; this will open a ‘Choose File’ window. Select the file you want and click ‘Open’. The location will automatically be displayed in the space provided on the page. Click the ‘Upload’ button to complete the upload and your chosen banner will be shown on the page. To delete the current banner simply click on the ‘Reset Image’ button.

2.3 Progress Bar

The progress bar shows the progress of the survey as a percentage bar. It will appear at the top of the page and will enable the user to see the percentage of the survey that they have completed and the percentage they have yet to complete.

2.4 URL/ IP Address Options

If you type in your own URL address in this section users will be redirected to your own web-site (or nominated page) upon completion of your survey. If you leave the space blank the survey will end with the default QuestForm thank you page. To check the suitability of this page click on the 'Preview Survey' button and work through your questionnaire to the last page (the Thank You page).

You are also able to limit your responses to one per IP address.

2.5 Language Options

To have your questionnaire in alternative languages, enter the number of additional languages you would like in the space provided. Then you will need to select 'Edit Survey Details' again and select the alternative languages from the drop down menu(s) that will display:

Number of Language Alts:

Language 1:

When you write your questionnaire you will then have to type in the question in English, and in the additional languages that you have chosen, for example:

The image shows two identical text input boxes for different languages. The top box is labeled 'Question Text' and the bottom box is labeled 'Russian'. Both boxes have a rich text editor toolbar with options for bold, italic, underline, text color, background color, bulleted list, numbered list, link, unlink, insert table, and insert image. The text area in each box contains the placeholder text 'Enter Question Here'. Below the 'Russian' box, there is a yellow highlighted area containing the text 'Make question required:' followed by an unchecked checkbox.

When a user logs into your questionnaire they will first be asked which language they wish to complete it in.

2.6 Setting the Background Colour

Click on the text box for the background colour and this window will appear:

Survey Details

Survey Name:

Show progress bar at the top of each page: Yes No


URL re-direct when survey finished:
Leave blank to go to default thank you page.

Number of Language Alts:

Language 1:

Limit to one response per IP Address: Yes No

Background colour for the survey:



Select a colour using the eyedropper above and then click here

Select the colour of your choice by first clicking on the vertical line of colour (colour wheel) to select the base colour. Second, click in the square box to select the shade. The colour you have selected will appear in the first small square to the right. In any base colour the top left corner is always white and the bottom right corner is always black. When you are happy with your colour choice click the ‘Select Colour’ text at the bottom of the window to save your choice and to return to the ‘Edit Survey Details’ screen. Your colour choice code will be automatically entered into the background colour box and the actual colour will be shown along that line of the page.

Don’t forget to click the ‘Update Survey Details’ button located at the bottom centre of the page to save any details you have entered.

3. Building Your Survey

3.1 Question Types

QuestForm has a variety of question types for you to choose from. Questions are split into three categories: choice, text and other.

3.1.1 Choice

Choice questions are those that require a respondent to select an answer from a number of choices that you provide. The ‘Select One...’ options allow a respondent to select only one answer. In ‘Select One - Radio’ answer choices are displayed horizontally using radio buttons and ‘Select One – Drop Down’ allows choices to be presented in a drop down menu and is particularly useful for questions with a lot of answer choices.

The ‘Multi Choice’ option allows a respondent to select more than one option from your list of answer choices using checkboxes. Again the choices are displayed horizontally. You can display your answer choices vertically by selecting only one choice per line (see 3.2 Inserting Questions).

3.1.2 Text

Text questions are questions that require a respondent to type a text answer. Careful selection of these types of questions can allow you to limit the length of a respondents answer, from ‘Single Line Text’ answers to a ‘Comment Box’.

The ‘Date’ option is for questions requiring a date only to be entered. Choosing this option will insert a small grey calendar box for your answer choice. When clicked on the calendar will be displayed and respondents will be able to select the date they

require by clicking on the correct date on the calendar. This date will then be entered into the correct space in numerical format.

3.1.3 Other

Other question types are ‘Matrix Question’, ‘Likert Question’, ‘Graphical Display’ and ‘Label Only’. The matrix question allows a series of questions to share the same answer choices so that options can be ranked. The Likert Question allows Likert and scale type questions to be used (e.g. Strongly Agree, Agree, Undecided, Disagree, Strongly Disagree).

The graphical display question type allows only for an image to be displayed with no actual question or answer choices. If you wanted to ask questions about the image you could insert the question underneath the image.

Label only question type is for when no answer choices are required but it has a number of uses. For example, it may be used to label a graphical display, for a thank you message at the end of a survey, for instructions for a question, or for an introduction at the start of a survey.

3.2 Inserting Questions

To insert a question you must click the ‘Insert Question Here’ button. When you insert a question you will first be asked to select one of the question types (as described in 3.1) from a drop down menu. Brief explanations (with examples) of the various questions types are listed on the page. Once you have made your selection click the ‘Add Question’ button.

Different questions require different information to set them up, therefore the next window (the ‘Edit Question’ page) will be

slightly different for each question. If applicable, you will have the option of making it a required question and of stating the maximum length of the answer required. The maximum length is set to '0' as default and means the answer length is unlimited.

For all of the 'Choice' type questions and for the 'Multiple Line Text' question you will also be required to enter the answer choices. Type these into the 'Answer Details' box with only one option on each line. If you move onto the next line but leave it blank there will be a blank answer space included in the question. For 'Select One – Radio' and 'Multi Choice' question types you will also need to enter the number of answer choices you want to appear on each line (row). This is important because if you have a lot of answer choices and you enter no number they will all appear squashed across one row.

This is an example of the 'Edit Question' box for the 'Select One – Radio' question type:

Edit Question

The screenshot shows the 'Edit Question' interface for a 'Single Answer - Radio' question type. The interface is divided into several sections:

- Question Text:** A text area with a placeholder 'Enter Question Here' and a 'Path: p' field below it.
- Question Type:** A dropdown menu set to 'Single Answer - Radio'.
- Number of choices per line:** A text input field containing the value '0'.
- Make question required:** A checkbox that is currently unchecked.
- Answer Details:** A text area with a placeholder 'Enter Answer Options Here' and a 'Path: p' field below it. The label 'Answer Details: One option on each line' is positioned to the left of this section.

At the bottom of the interface is a button labeled 'Update and Continue Editing'.

A ‘Comment Box’ type of question requires the additional information of ‘Width in Characters’ and ‘Height in Rows’. These specifications allow you to determine the size of your comment box.

A ‘Matrix Question’ is a little more complicated:

Question Text

Enter Question Here

Path: p

Make question required:

Question Type: Ranked Matrix Question

Answer Options:
One option on each line
These will go down the side.

Enter Answer Options Here

Path: p

Matrix Options:
One option on each line
These will go across the top.

Enter Matrix Options Here

Path: p

Here there are two boxes for entering your answer choices. In the ‘Answer Options’ box enter the answer choices that you want to appear down the side of your matrix question. In the ‘Matrix

Options' box enter the options you want to appear across the top (e.g. 1st, 2nd, 3rd, etc.).

A Likert Question is very similar to a Matrix Question, with your answer choices in the first box ('Lines') and your Options in the second box ('Options', e.g. 'Strongly Agree', 'Agree', 'Undecided').

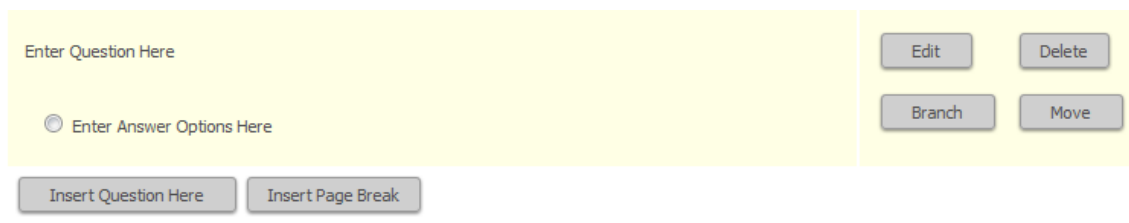
The 'Graphical Display' question type allows you to upload an image in the same way as you would upload your banner (see 2.2). Here you also have the option of defining the image width and height (px).

All question types require you to click the 'Update and Continue Editing' button when you have finished entering your question details.

The 'Insert Question Here' button will appear both above and below each question you enter so you are able to insert a question at any point in your survey.

3.3 Editing, Deleting and Moving a Question

Once you have entered a question, a number of other options will appear on your survey page to the right (and underneath) of your question:



The screenshot shows a light yellow interface for editing a question. On the left, there is a text input field labeled 'Enter Question Here' and a radio button labeled 'Enter Answer Options Here'. On the right, there are four buttons: 'Edit', 'Delete', 'Branch', and 'Move'. At the bottom, there are two buttons: 'Insert Question Here' and 'Insert Page Break'.

To edit a question simply click the 'Edit' button. The 'Edit Question' box will open (as when you created your question) and

you can make your alterations. Don't forget to click the 'Update and Continue Editing' button or your changes will not be saved.

To delete the question just click the 'Delete' button. Be sure you want to delete the question as you will not be able to recover it once it has been deleted.

To move the question click the 'Move' button and a new window will open. Use the drop down menu to select where you want the question moved to (the menu will give you a list of the questions you have already entered) and click 'Submit'.

3.4 Using Page Breaks

After each question you will find an 'Insert Page Break' button. If clicked a page break will be inserted at that point in your survey, although it will just appear as red text (---- PAGE BREAK ----) on your editing pages. This feature is useful for splitting your survey into sections and making the pages of your survey the length that you want. It is also needed for branch logic questions (see 3.5). Once inserted, the 'Remove Page Break' button gives you the option to take it out again.

3.5 Branch Logic Questions

Another option available to you is that of Branch Logic. This option is one of the special extra features of QuestForm and therefore is only available if you have purchased it (see section 6 to upgrade). It means that different questions can appear for different users depending on answers they have given to a previous question. For example, you may ask 'What's your favourite colour?' providing various colours for your answer choices. The next question the respondent is asked will depend on the answer choice they give (e.g. 'Blue') so each question will be different for

each user with a different answer choice (e.g. ‘Why do you like Blue?’).

To write a Branch Logic question you must first write the multiple choice question from which all the follow up questions will stem from. Once the questions have all been written you can begin to link the follow up questions to the relevant answer choice from the multiple choice question.

You must branch from the multiple choice question. Click the ‘Branch’ button to the right of the question and a new window will open:

Question Branching

**Answer Choice 1
jumps to question:**

This is a question for branching ▼

**Answer Choice 2
jumps to question:**

This is a question for branching ▼
This is a question for branching
Why do you like blue?
Why do you like yellow?
Why do you like red?
Go to finish of Survey

The window has a list of your answer choices with a drop down menu next to each one. The drop down menu contains a list of all the questions you have already entered into your survey. Using the drop down menu you can select the question you want to follow each answer choice. Click the ‘Save Changes’ button when you have made all your selections.

You must then insert a page break after the multiple choice question (see 3.4). There is no need to insert a page break after each of the follow up questions.

To remove a branch click the ‘Remove Branch’ button to the right of the question that you want to remove the branch of. If you do not also remove the answer choice for that question and a respondent selects the answer choice with no branch attached, the questions that follow will be all of the follow up questions from the multiple choice question. The survey will then proceed as normal.

To view an example of branch logic, copy the ‘Branch Logic Example’ template from the drop down menu in the ‘Create New Survey’ box (see 2.1).

3.6 Viewing Your Survey

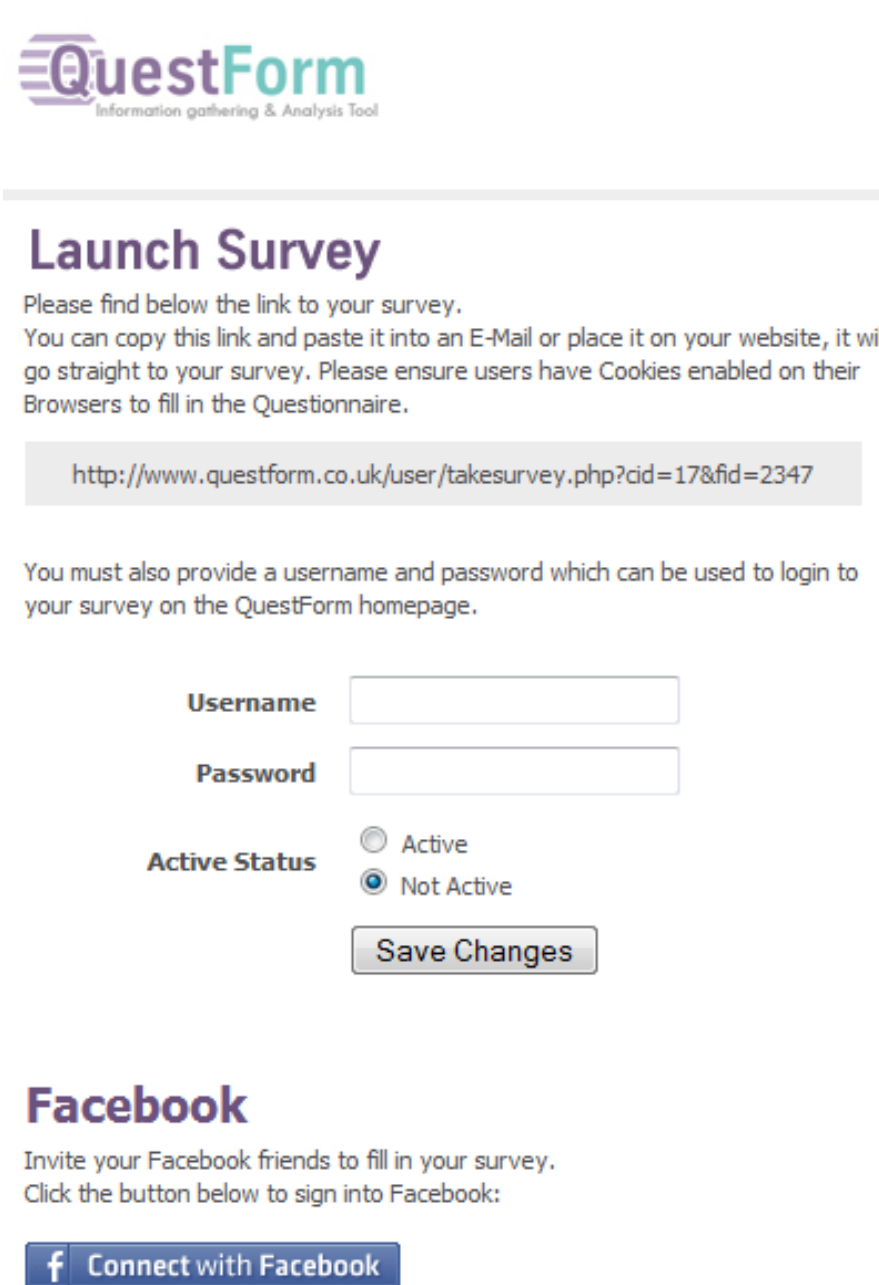
The ‘Preview Survey’ button (the top left of the ‘Edit Survey Questions’ page allows you to view how your survey will look to your respondents before you activate it. Click the button and another window will open displaying your survey exactly as it will appear to your users. You can move through your survey in exactly the same way as your users will. Your survey can be viewed in this way as many times as you require, at any stage of your survey building.

When you have finished editing your survey click the ‘Finish Editing’ button and you will return to the ‘My Surveys’ section. You can return to your survey at any time to continue editing, before you launch it. After you have launched it, you can make the survey ‘not active’ and make further changes, but this could invalidate the results of surveys already filled in.

4. Activating Your Survey

4.1 Launching Your Survey

The ‘Launch’ button in the ‘My Surveys’ section opens the ‘Launch Survey’ window which provides all the details you need for activating your survey:



The screenshot shows the 'Launch Survey' page in the QuestForm application. At the top left is the QuestForm logo with the tagline 'Information gathering & Analysis Tool'. Below the logo is a horizontal line. The main heading is 'Launch Survey' in a large, bold, purple font. Underneath, there is a paragraph of text: 'Please find below the link to your survey. You can copy this link and paste it into an E-Mail or place it on your website, it will go straight to your survey. Please ensure users have Cookies enabled on their Browsers to fill in the Questionnaire.' Below this text is a light grey box containing the URL: `http://www.questform.co.uk/user/takesurvey.php?cid=17&fid=2347`. Further down, there is another paragraph: 'You must also provide a username and password which can be used to login to your survey on the QuestForm homepage.' This is followed by a form with three fields: 'Username' with an empty text input box, 'Password' with an empty text input box, and 'Active Status' with two radio button options: 'Active' (unselected) and 'Not Active' (selected). Below these options is a 'Save Changes' button. At the bottom of the form area is a section titled 'Facebook' in a large, bold, purple font. Below this title is the text: 'Invite your Facebook friends to fill in your survey. Click the button below to sign into Facebook:'. At the very bottom is a blue button with the Facebook 'f' logo and the text 'Connect with Facebook'.

You can copy the link that is provided and paste it into the e-mails that you send to your potential users requesting them to complete your survey. They will then be able to click on the link and it will take them directly to your survey.

Alternatively, you can provide them with a username and password which they will then be able to use to login to your survey from the QuestForm homepage. You will have to type in your choice of username and password in the spaces provided. Each respondent can use the same username and password to login, but QuestForm will automatically assign a unique user ID to each person who begins your survey.

Finally you need to click the ‘Active’ option of the ‘Activity Status’ to actually make live your survey. Don’t forget to click the ‘Save changes’ button.

If you launch survey editing will be blocked. To continue editing you will have to deactivate your survey by clicking the ‘Launch’ button and changing your activity status to ‘Not Active’. Don’t forget to ‘Save Changes’.

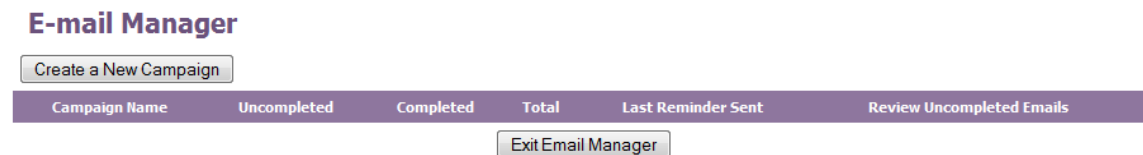
You can now invite your Facebook friends to complete your survey. Simply click the ‘Connect with Facebook’ button and sign in. After this you will be returned to QuestForm and a list of your friends should appear underneath the Launch screen.

From here click on the friends to select them and then click ‘Send QuestForm Invitation’. This will send your friends a notification asking them to fill in your survey which they will be able to do through Facebook.

4.2 E-mail Manager

The e-mail manager will automatically send out e-mails to all the addresses you enter, and keep running totals of surveys that have been completed. It also makes reminder e-mails easy to send out to those that have not yet completed the survey.

The ‘E-mail Manager’ button in the ‘My Surveys’ section will open up the ‘E-mail Manager’ page:



This page will list all of your e-mail campaigns, together with the number of surveys that have/ have not been completed so far. It will also include the date that the last reminder was sent and the option to send another reminder.

To start a new campaign click the ‘Create a New Campaign’ button and this window will open:

Create New E-Mail Campaign

Campaign Name:

E-Mail Subject:

Message Text:
The text below needs to be changed to the email message you wish to send. The '{email_link}' will be replaced with the respondents unique email link when the email is sent. It is a 'place-holder'. Do not change '{email_link}', but make sure it is in the right position in the email to be clicked on by your users to start the survey.

B *I* U ABC | Paragraph | Font family | Font size |

I am running a survey and would appreciate it if you could spend a few minutes filling it in.

To participate please click on the following link.

{email_link}

Thank You.

Upload E-mail list
This list should be a text file with all the email addresses separated by a comma (,).

Once you click the Start Campaign button the above text will be emailed to all the email addresses in the upload list.

First enter your campaign name in the space provided. The next piece of information you need to enter is the 'E-mail Subject' this is the information that will be displayed in your participants e-mail subject bar. Next you must write your e-mail in the box provided.

Don't forget to include your e-mail link if you want them to be able to go straight to your survey from the e-mail. To include the e-mail link you need only to enter the phrase '{email_link}' in the appropriate place (you can copy and paste this from the text on the page).

Next you will need to upload your e-mail list. As explained on the page, this needs to be a text file with all the addresses separated by a comma. You can upload your e-mail address book (from outlook express for example). Click the 'Browse' button to search your computers files.

Your e-mails will be sent as soon as you click the 'Start Campaign' button so make sure you are ready before you click the button.

Once you have begun your campaign you can send reminders at any time. These reminders will only be sent to those participants that have not yet completed the survey. To send a reminder click the ‘Send Reminder’ button next to the relevant campaign on the ‘E-mail Manager’ page. A window will open for you to fill in the E-mail subject and write the e-mail that you want sending out to the participants (don’t forget to include the ‘{email_link}’ phrase. The e-mails will be sent as soon as you click the ‘Send Reminder’ button.

5. Your Results

The 'Results' section will show you a list of your surveys, with the number of completed and partially completed surveys so far, together with the total number. For each survey you may also view a summary of the survey, view totals and view surveys.

5.1 Your Survey Summary

If you click the 'Survey summary' button next to any of your surveys you will be given a basic summary of the survey details so far. It will include the number of responses so far, the drop out rate and the average time taken to complete the survey.

5.2 Your Question Analysis

The 'Question Analysis' button will open a window with a dropdown of all the questions which have a type of 'Choice'. Selecting one of these questions will display a pie chart showing how your question was answered. Clicking on a segment on the pie chart allows you to ask a further question about that answer. This allows you to get a composite answer from two questions.

5.3 Viewing and Deleting Survey Responses

Clicking on 'View Surveys' will enable you to view each individual response as filled out by the respondent. The individual response Id for each respondent will be shown in the top right of the screen. Use the 'Next>>' button to view the next response, and the '<<Previous' button to move back to the previous response.

You can delete any response by clicking on the 'Delete This Response' button in the top right of the screen.

5.4 Downloading Results

Results can be downloaded as .csv files. In the ‘Results’ section (under ‘Survey Reports’) you will notice that the totals next to each survey are shown as blue numbers. Click on the number that you wish to download (either completed surveys only, partially completed surveys only or total). The next window will be the ‘File Download’ window, you need to be sure to click the ‘Save’ option.

My Results

The 'Results' section will show you a list of your surveys, with the number of completed and partially completed surveys so far, together with the total number. For each survey you may also view a summary of the survey, view totals and view surveys.

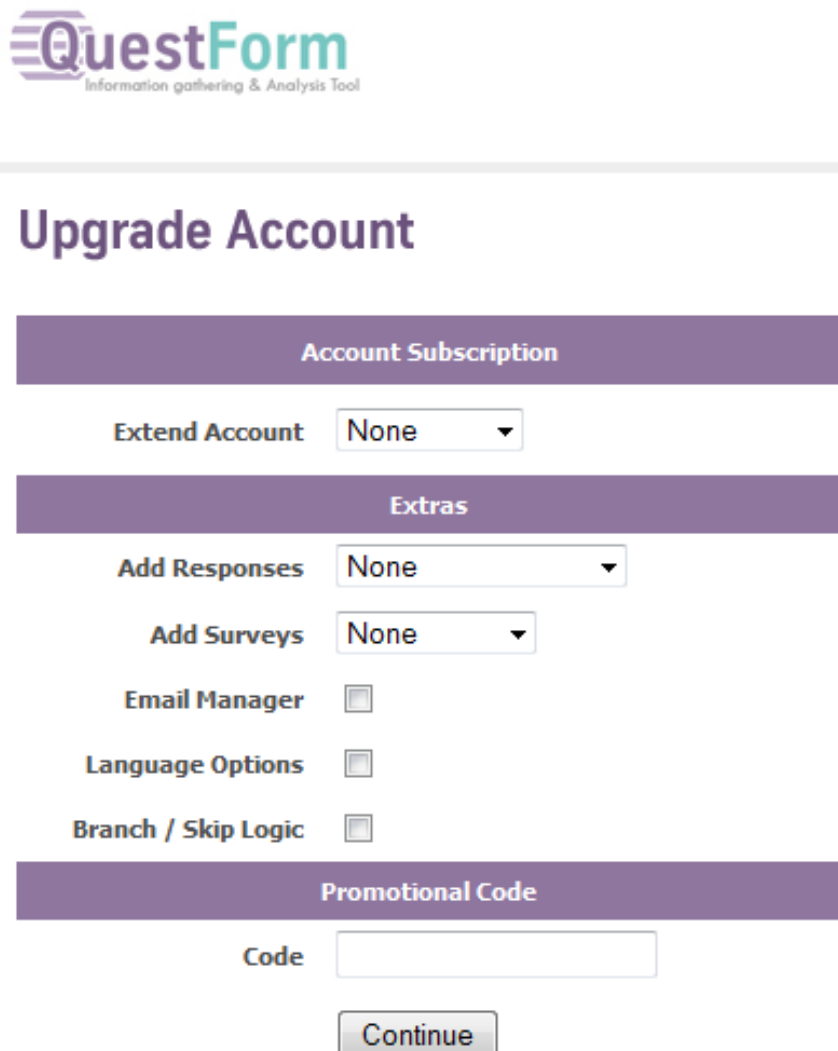
Results can be downloaded as .xls files for Excel or .csv files for importing into other programs. In the 'Results' section you will notice that the totals above each section are shown. Click on the button corresponding to the survey that you wish to download (either completed surveys only, partially completed surveys only or total). The next window will be the 'File Download' window, you need to be sure to click the 'Save' option.

Survey Name	Partially Complete	Complete	Total	Extras
Customer Survey	Results: 0 <input type="button" value="Download XLS"/> <input type="button" value="Download CSV"/>	Results: 0 <input type="button" value="Download XLS"/> <input type="button" value="Download CSV"/>	Results: 0 <input type="button" value="Download XLS"/> <input type="button" value="Download CSV"/>	Summary Question Analysis View Surveys

6. Upgrading Your Account

The Trial Account is a great way of trying out QuestForm before you buy. However, a Trial Account does not have the special extra features of e-mail manager, branch logic and language options. It is also rather limited in that you are only able to create a maximum of 2 surveys and collect a maximum of 50 responses.


You can upgrade your account from the ‘My Account’ section once you log into QuestForm. Just click ‘Upgrade Account’ (to the right) and a new window will open up that will contain a box that will look like this:



The screenshot shows the 'Upgrade Account' interface. At the top left is the QuestForm logo. Below it is a horizontal line. The main heading is 'Upgrade Account'. The interface is divided into three sections: 'Account Subscription', 'Extras', and 'Promotional Code'. The 'Account Subscription' section has a label 'Extend Account' and a dropdown menu set to 'None'. The 'Extras' section has three labels: 'Add Responses', 'Add Surveys', and 'Email Manager', each with a dropdown menu set to 'None' or a checkbox. Below these are 'Language Options' and 'Branch / Skip Logic', each with a checkbox. The 'Promotional Code' section has a label 'Code' and an empty text input field. At the bottom is a 'Continue' button.

Using the drop down menus you can select the length of time that you would like to extend your account for, with a choice of 1, 3, 6, or 12 months. You can add 1,000, 2,000, 3,000, 5,000, or 10,000 responses and 1, 3, 5, 7 or 10 extra surveys. You also have the option to add e-mail manager, branch logic and language options by checking those required boxes.

If you have been given a promotional code please enter it now to receive your discount. If the promotional code is accepted then the discount will be reflected on the next page.


When you have chosen the features you require, click the 'Continue' button. The cost of your chosen upgrades will then be calculated and displayed. The quote will include a breakdown of the costs of the individual features you have requested. To purchase your individually tailored package click the  button and you will be redirected to the PayPal checkout to enter your payment details and complete the transaction. This PayPal Payment page should open:



Your order summary

Descriptions	Amount
QuestForm Account Upgrade Item number: 35-1-0-0----- Item price: £29.97 Quantity: 1	£29.97
Item total	£29.97
	Total £29.97 GBP

Choose a way to pay

▼ **Log in to my PayPal account** 

Email

PayPal password

[Forgot your email address or password?](#)

► **Pay with debit or credit card**
If you don't have a PayPal account

[Cancel and return to Formability Ltd.](#)

If you have a paypal account you can log in with your e-mail address and paypal password. If you do not have an account click the ‘Secure Checkout’ button to pay using a credit card.